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## Our Company

ServiceIT+ aims to be every customer's partner of choice for innovation, value creation and excellence, both now and beyond.

We are passionate in delivering successful business outcomes for our clients. Our customers trust us and value our partnership because they know that we understand their needs and help them achieve what others fail to do- aligning IT with business.

We are trusted by  
Enterprise customers

## Who We Are

- ✓ Our mission is to give the best experience to every customer.
- ✓ We are a trusted advisor and implementation partner for enterprise organizations in the Philippines and Southeast Asia.
- ✓ We pride ourselves with many years of IT Industry knowledge and carry with us a wealth of experience backed by our track record of successfully implemented projects.
- ✓ We serve the country's leading and most admired companies with the best value solutions to support their business goals.



We implement best value solutions to achieve successful business outcomes

## What We Do

We help simplify IT by automating processes and providing better interface between IT and the business.

The SIT+ Solutions Framework encompasses the management and security of the entire IT operations from endpoints, applications, network and infrastructure, and ensuring better governance of identity access to services and applications across the enterprise.

These solutions can be implemented individually or together, which enable organizations to enhance their business performance both strategically and operationally.

Moreover, Service IT+ provides world-class end-to-end professional services in all our domains of expertise. We provide consultancy services, including gap analysis and process streamlining, as well as training and education, implementation and configuration services, project management, optimization and support services. This ensures that customers fully-maximize the use of the technology they have acquired and obtain best value from their solutions.



# OUR SOLUTIONS AND SERVICES

We deliver **value**. We ensure **peace of mind**.

## IT and Enterprise Workflows

- IT Service Management
- IT Asset Management
- Project and Portfolio Management
- Enterprise Service Management
- HR Service Management
- Self-Service Portal
- Facilities Service Management
- Asset Management
- IT Operations Management

## IT Security, Access & Support

- IT Assets Discovery and Inventory
- Secure Remote Access and Support
- Identity and Password Management
- Privileged Remote Access
- Privileged Password Management
- Web and Applications Security
- Vulnerability Assessment
- Endpoint Management
- Endpoint and Mobile Security

## cherwell®

Acquired by Ivanti

Cherwell Service Management™ is a powerful, modern IT service management (ITSM) solution that provides IT teams the flexibility needed for rapid configuration and customization, minimal overhead, and frictionless upgrades—at a fraction of the cost and complexity associated with legacy ITSM tools.



BeyondTrust's unified solutions offer the industry's broadest set of privileged access management capabilities with a flexible design that simplifies integrations, enhances user productivity, and maximizes IT and security investments.



Micro Focus delivers the speed, agility, security and insights necessary to succeed in an evolving marketplace. Micro Focus is powering digital transformation with solutions from Enterprise DevOps, Hybrid IT Management, Security, Risk & Governance and Analytics.



Freshworks provides innovative customer engagement software for businesses of all sizes, making it easy for teams to acquire, close, and win customers for life. Freshworks gives a refreshingly easy-to-use, simple-to-configure IT service management software to modernize IT and other business functions.



Ivanti connects industry-leading unified endpoint management, zero trust security and service management solutions to provide a single pane of glass for enterprises to secure and heal devices, and service end users.

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## IT Security, Access & Support

- Network and Infrastructure Security
- Network Visibility and Control
- Network Access Control
- Data Security and Resiliency
- Backup and Recovery
- Zero Trust Security & Device Compliance
- Secure SDWAN
- Hybrid Infrastructure Security
- Cloud Workload Security
- Cloud Email and Collaboration Security
- Secure User Connectivity
- Anti-Ransomware
- Anti-Phishing



Splashtop is a family of remote-desktop software and remote support software, developed by Splashtop Inc. Splashtop enables users to connect to and control computers from desktop and mobile devices.



Tanium is the platform that organizations trust to gain visibility and control across all endpoints in on-premises, cloud and hybrid environments. Tanium approach addresses today's increasing IT challenges by delivering accurate, complete and up-to-date endpoint data — giving IT operations, security and risk teams confidence to quickly manage, secure and protect their networks at scale. Tanium's mission is to help see and control every endpoint, everywhere. That's the power of certainty.



CrowdStrike has redefined security with the world's most advanced cloud-native platform that protects and enables the people, processes and technologies that drive modern enterprise. CrowdStrike secures the most critical areas of enterprise risk – endpoints and cloud workloads, identity, and data – to keep customers ahead of today's adversaries and stop breaches.



It takes hours to monitor and manage jobs with traditional backup technologies. With Rubrik, you can set up policies for archival, replication, and data backup of local and cloud based files in just a few clicks.

Securely backup and recover your data no matter where it lives. Consolidate disparate hardware and software components into a single management plane.

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## Communications & Collaboration

- Unified Communications Solutions
- Online Meeting Software and Video Conferencing
- Webinar Platform and
- Online Conference Software
- Contact Center Solution

## Services

- Consultancy Services
- Gap Assessment
- Process Automation
- Process Streamlining
- Implementation and Configuration Services
- Project Management
- Optimization Services
- Technical Support Services
- Systems and Platform Support
- Maintenance Services
- Training and Education Services



Check Point Software Technologies Ltd. is a leading provider of cyber security solutions to governments and corporate enterprises globally. Its solutions protect customers from 5th generation cyber-attacks with an industry leading catch rate of malware, ransomware and other types of attacks. Check Point offers multilevel security architecture, "Infinity" Total Protection with Gen V advanced threat prevention, which defends enterprises' cloud, network and mobile device held information.



Versa Networks, the leader in SASE, combines extensive security, advanced networking, full-featured SD-WAN, genuine multi-tenancy, and sophisticated analytics via the cloud, on-premises, or as a blended combination of both to meet SASE requirements for small to extremely large enterprises and Service Providers. The Versa mission is to address the security and networking challenges that Enterprises and Service Providers face, and connect branch offices, home offices, and users to applications wherever they exist.



The Nutanix Cloud Platform comprises hybrid cloud infrastructure, multicloud management along with unified storage, database services, and desktop services, to support any application and workload, in any location.

Nutanix leverages its industry leading, 100% software-defined hyperconverged infrastructure to provide a single cloud platform that seamlessly brings to life your hybrid multicloud strategy. Industry leading organizations rely on Nutanix to deliver their mission-critical applications, desktops, and data across private, edge and public clouds.



Protecting your Enterprise of Things with Forescout starts by gaining actionable visibility into all the devices on your network. Armed with that information, you can then take steps to mitigate the risks those devices present. Finally, you can automate policy enforcement, making compliance much easier. The Forescout platform provides the most comprehensive device visibility, network segmentation, continuous monitoring and automated control enforcement to help you implement Zero Trust security.